

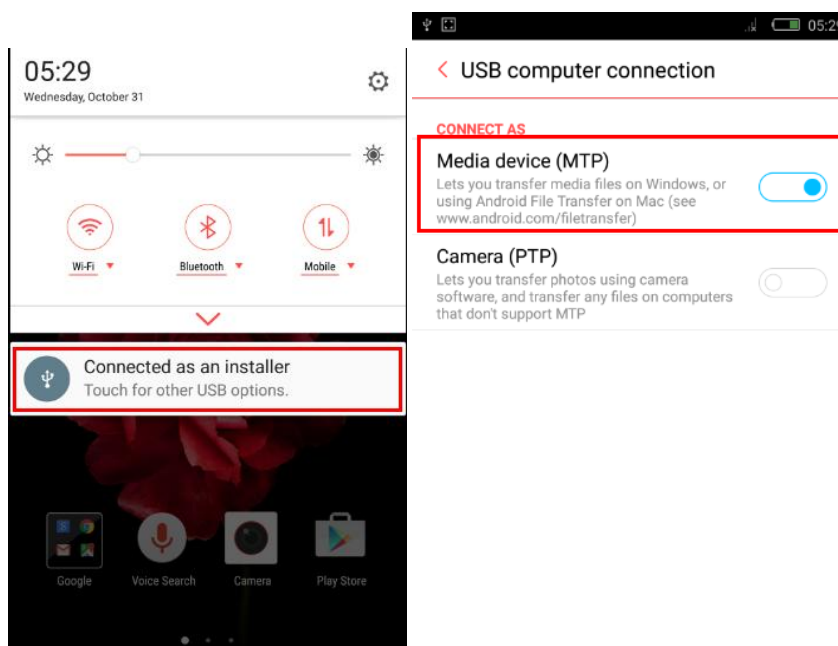
SD card Flashing Guide

1) Step 1: Back up your data

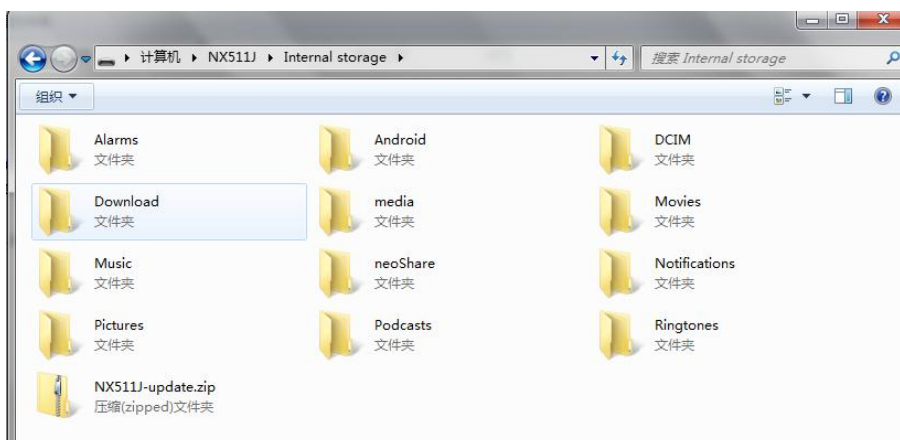
Prior to upgrade, please back up your personal data with Google service or any third-party tool.

2) Step 2: Copy the flashing zip file into the root directory of the phone's internal storage.

- a. Copy the flashing zip file into your local computer.
- b. Connect your phone to the computer with a USB cable, pull down the status bar, touch "Media device (MTP)" and select "Connected as Media device (recommended)". See the figure below:



- c. Copy the downloaded SD card flashing zip file into the root directory of "Internal storage";



- d. Disconnect from the USB cable after copying is completed; (Flashing cannot be normally performed if the USB cable is not disconnected)

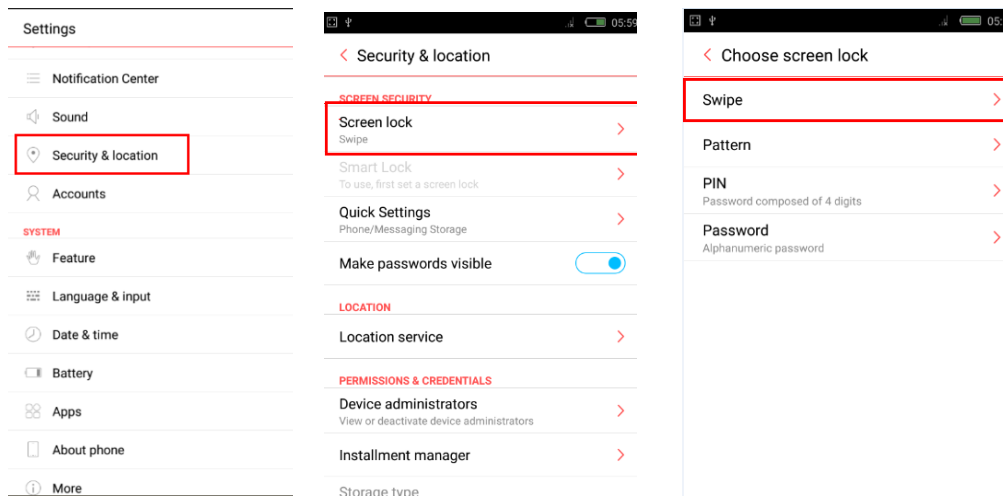
3) Step 3: Software Flashing

Please follow the instructions below:

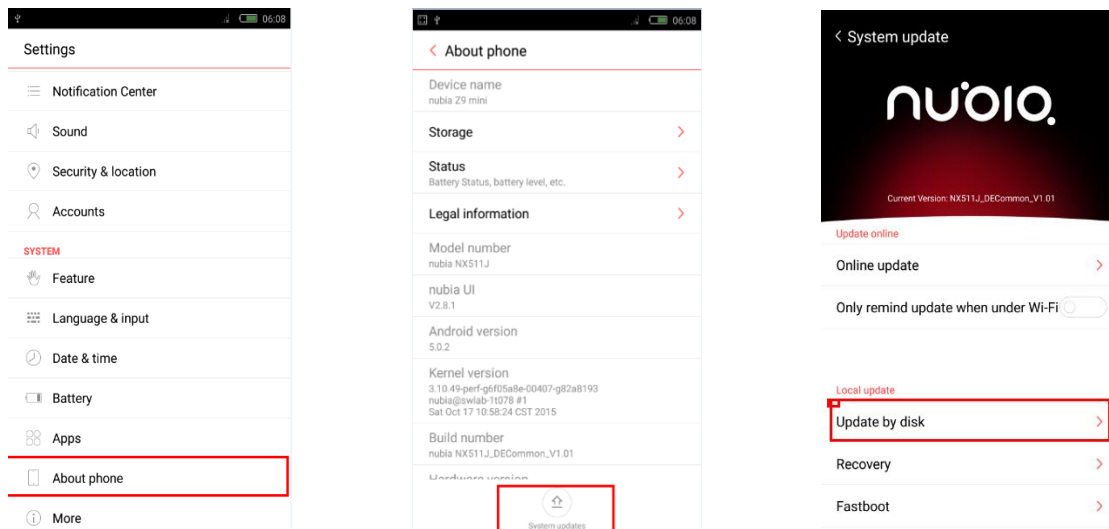
1. Cancel all kinds of screen lock, such as "Pattern", "PIN", "Password", etc;
2. Make sure that the battery power is enough;
3. Place your phone flatly without touching the screen during the flashing process.

Refer to the following operation procedure:

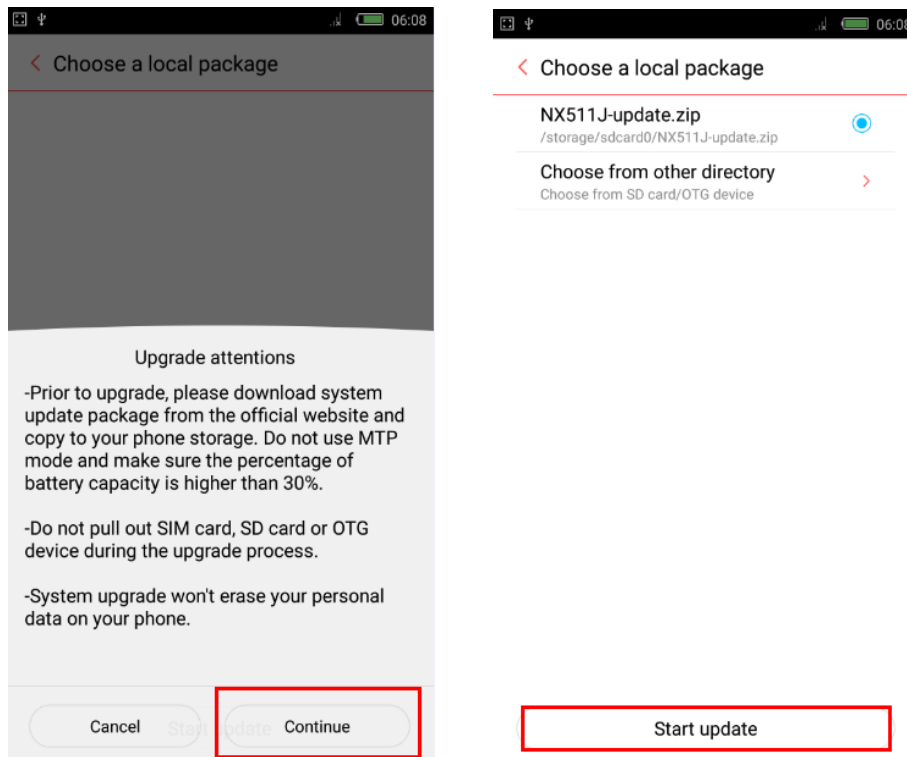
- a. Cancel the current screen lock of the phone, such as "Pattern", "PIN", "Password", etc., and change to the factory default unlock method "Swipe". See the figure below: Enter Settings — Security & location — Screen lock and select "Swipe".



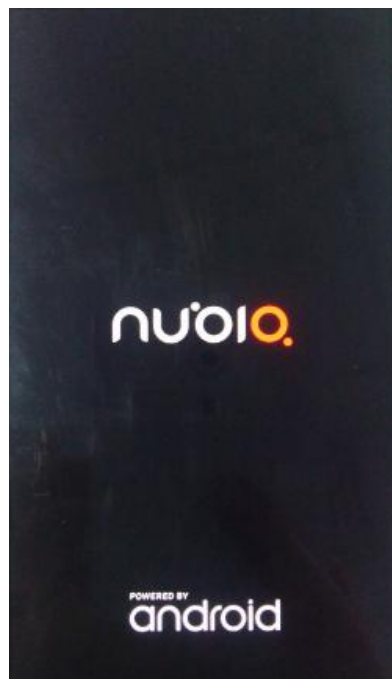
- b. Enter the following menu: Settings→About phone→System upgrade →Update by disk. See the figure below:



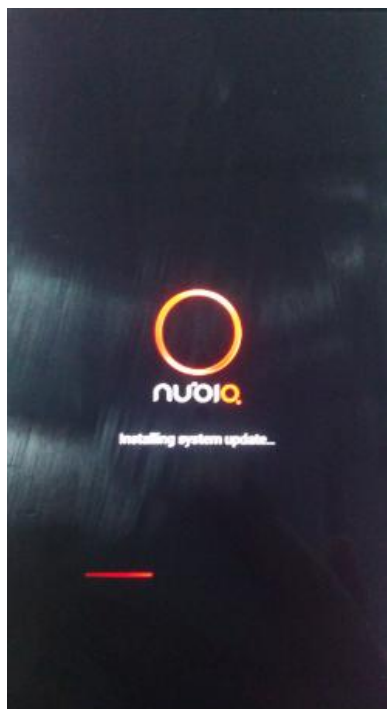
- c. Enter the "Local package update" page. Click "Continue", choose a local package and click "Start update". See the figure below



- d. Your phone will power off first and then reboot automatically. See the figure below:



- e. Your phone will enter the Auto flashing interface after reboot (Place your phone flatly without touching the screen during the flashing process.)



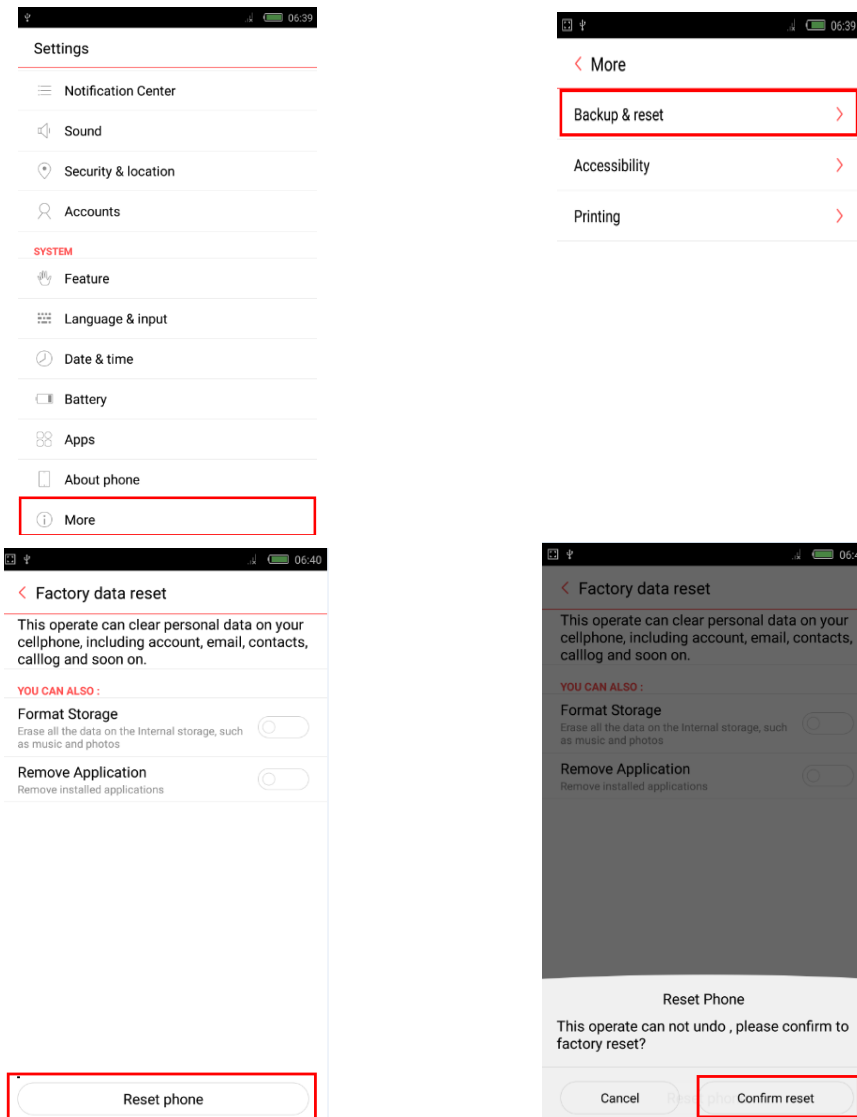
- f. Your phone will reboot again after flashing is completed.

How to restore factory settings

Note: if an exception occurs during the download process, you should restore factory settings after download.

Method 1: Restore factory settings through menu operation;

a. Enter the menu "Settings→More→Backup & reset→Factory data reset". You can also select "Format storage" and "Remove Application";



Method 2: Restore factory settings in Recovery mode (use this method when you cannot enter the phone system)

a. When the phone is powered off, **hold the Volume+ key and press the Power key at the same time to turn on the phone.** The phone will enter the Recovery menu. Move the highlight with the volume key, select "wipe data/factory reset" and press the Power key to confirm.

```
Volume up/down to move highlight;
enter button to select.

reboot system now
apply update from ADB
wipe data/factory reset
wipe data/preserve apk
wipe cache partition
reboot to bootloader
power down
view recovery logs
apply update from external sdcard
apply update from internal sdcard
apply update from otg udisk
```

c. The phone will enter the following interface. You can also move the highlight onto "wipe data/factory reset" using the Volume up/down key, and then press the Power key to confirm. See the figure below:

```
Confirm wipe of all user data?
THIS CAN NOT BE UNDONE.

No
No
No
No
No
No
Yes -- delete all user data
No
No
No
```

d. The phone will restore factory settings. After restoration, return to the main menu and select "reboot system now" using the Power key. The phone will reboot and reset to factory settings.

```
Volume up/down to move highlight;
enter button to select.

reboot system now
apply update from ADB
wipe data/factory reset
wipe data/preserve apk
wipe cache partition
reboot to bootloader
power down
view recovery logs
apply update from external sdcard
apply update from internal sdcard
apply update from otg udisk

-- Wiping data...
Deleting /data...
Formatting /cache...
Data wipe complete.
```